



Date: June 30, 2025

To: Coordinated care organizations (CCOs)

From: David Inbody, CCO Operations director

Subject: CY 2024 and 2025 deliverables due in Q3 CY 2025

This communication is a reminder about CCO contract deliverables for Contract Years (CY) 2024 and 2025 due in the third quarter of 2025. It is a compilation of information previously provided by the Oregon Health Authority (OHA) to CCOs via documents that include annual contract restatements, amendments, and memos. Most OHA memos about deliverables are posted on the CCO Contract Announcements [webpage](#).

All deliverables and citations in this document are based on the Medicaid Contract. Consistent with Section 4.3.5 in the General Provisions of the separate Non-Medicaid and OHP Bridge-Basic Health Program Contracts, a deliverable submitted under the Medicaid Contract also satisfies the requirements of those contracts unless expressly stated otherwise. If a deliverable in this document is specific to either of the other contracts, the applicable contract name is specified in the table heading.

This document only lists contract deliverables for which the due date is either explicitly stated in the applicable document or is calculable based on the information provided in the document. The deliverables are listed with the citation, due date, and submission method for each and sorted by due date and citation.

In the column below that specifies the submission method for each item, "Portal" means the CCO deliverables portal located at <https://oha-cco.powerappsportals.us>. "OAFA SFTP" means the Office of Actuarial and Financial Analytics (OAFA) SFTP site for CCOs.

NOTE: Neither Exhibit L financial reports nor National Association of Insurance Commissioners (NAIC) reports are reflected in the table below. Refer to the Exhibit L report templates on the CCO Contract Forms [webpage](#) for those due dates. Refer to the Office of Actuarial and Financial Analytics (OAFA) memo dated September 9, 2020, for the due dates for NAIC reports. Direct any questions about Exhibit L and NAIC deliverables to OAFA at Actuarial.Services@odhsoha.oregon.gov.

Due dates in the tables below are **not** adjusted for the holidays specified in ORS [187.010](#) but are adjusted for extensions communicated by OHA.

| CY 2024 | Contract Section | Due Date | Method |
|--|----------------------------|-----------------|---------------|
| Minimum Medical Loss Ratio Rebate Report | Ex. C, Sec. 10, Para. j | 08/31/2025 | OAFA SFTP |

| CY 2025 | Contract Section | Due Date | Method |
|--|--|-----------------------------------|---------------|
| Community Advisory Council Member Demographic Report (<i>due date changed per 1/29/2025 memo</i>) | Ex. K, Sec. 5, Para. c | 06/30/2025- 12/31/2025 | Portal |
| Community Health Improvement Plan Annual Progress Report (<i>due date changed per 1/29/2025 memo</i>) | Ex. K, Sec. 7, Para. l | 06/30/2025- 12/31/2025 | Portal |
| Language access and interpreter services quarterly report for 04/01/2024-03/31/2025 | Ex. B, Part 4, Sec. 2, Para. u | 07/01/2025 | Portal |
| Report of all active Personal Injury Lien (PIL) cases and a list of all PIL cases compromised, closed, or terminated | Ex. B, Part 8, Sec. 19, Para. h | 07/08/2025 <i>For Jun 2025</i> | Portal |
| Findings from Pharmacy Benefit Manager (PBM) market check (<i>applicable only if CCO contracts with PBM other than Oregon Prescription Drug Program</i>) | Ex. B, Part 2, Sec. 7, Para. e (2)(e)i | 07/11/2025 | Portal |
| Q2 Fraud, Waste and Abuse (FWA) Audit Report | Ex. B, Part 9, Sec. 18, Para. b (2) | 07/30/2025 | Portal |
| Q2 FWA Referrals and Investigations report | Ex. B, Part 9, Sec. 18, Para. c (2) | 07/30/2025 | Portal |
| Bi-annual barriers report for System of Care Advisory Council | Ex. M, Sec. 21, Para. o (5) | 07/30/2025 | Portal |
| Q2 Intensive In-home Behavioral Health Treatment referrals and enrollments report | Ex. M, Sec. 22, Para. a (4) | 07/30/2025 | Portal |
| Status reports for Contractor-selected Performance Improvement Projects | Ex. B, Part 10, Sec. 6, Para. e | 07/31/2025 | Portal |
| Information for Statewide Performance Improvement Projects validation purposes | Ex. B, Part 10, Sec. 6, Para. f | 07/31/2025 | Portal |
| Annual Delivery System Network Narrative Report | Ex. G, Sec. 2, Para. a | 07/31/2025 | Portal |

| CY 2025 | Contract Section | Due Date | Method |
|--|---------------------------------------|-----------------------------------|---------------------------------------|
| Attestation for Prior Authorization Determinations for Substance Use Disorder Services | Ex. M, Sec. 7, Para. j | 07/31/2025 | Portal |
| Report of all active PIL cases and a list of all PIL cases compromised, closed, or terminated | Ex. B, Part 8, Sec. 19, Para. k | 08/07/2025 <i>For Jul 2025</i> | Portal |
| Bi-annual Care Coordination activities report | Ex. B, Pt. 2, Sec. 8, Para. a (3) | 08/14/2025 | Portal |
| Bi-annual Family Connects Oregon (FCO) community alignment report | Ex. B, Part 2, Sec. 12, Para. g | 08/14/2025 | Portal |
| Health-Related Social Needs Social Needs Service Coordination Report | Ex. B, Pt. 2, Sec. 16, Para. r | 08/14/2025 | Portal |
| Q2 Grievance & Appeal Log | Ex. I, Sec. 10, Para. b | 08/14/2025 | Portal |
| Quality Pool distribution plan | Ex. B, Part 10, Sec. 4, Para. e (2) | 08/29/2025 | Portal |
| Insolvency Plan policies & procedures | Ex. L, Sec. 1, Para. d (2) | 08/31/2025 | Portal |
| 2026 NEMT Rider Guide <i>(if required content is not provided in Member Handbook)</i> | Ex. B, Part 2, Sec. 5, Para. d (1) | 09/01/2025-11/01/2025 | Portal |
| 2026 Member Handbook | Ex. B, Part 3, Sec. 5, Para. b | 09/01/2025-10/01/2025 | Portal |
| Report of all active PIL cases and a list of all PIL cases compromised, closed, or terminated | Ex. B, Part 8, Sec. 19, Para. k | 09/08/2025 <i>For Aug 2025</i> | Portal |
| Q2 Non-Emergent Medical Transportation quality assurance quarterly report | Ex. B, Part 2, Sec. 5, Para. g (3)(a) | 09/28/2025 | Portal |
| Updated Attestation of compliance with “QDPs within CCO Payment Rates” requirements | Ex. C, Sec. 1, Para. d. (2)(k) | 09/30/2025 | Portal |
| Value-Based Payment data via APAC’s Payment Arrangement File and Payment Arrangement Control File | Ex. H, Sec. 6, Para. b | 09/30/2025 | Refer to APAC webpage |
| Annual Report with facility-level data about all Members assigned to PCPCH Provider <i>(due date TBD per 1/16/2025 memo)</i> | Ex. B, Pt. 4, Sec. 6, Para. b | TBD | TBD |

| CY 2025 | Contract Section | Due Date | Method |
|--|-----------------------------------|-----------------|---------------|
| Initial Attestation of compliance with “QDPs within CCO Payment Rates” requirements (due date TBD per 3/18/2025 memo) | Ex. C, Sec. 1, Para. d. (2)(k) | TBD | Portal |

Reporting templates, guidance documents, and/or evaluation criteria for particular deliverables are provided on the CCO Contract Forms [webpage](#) or as links on that webpage to other OHA webpages.

Questions?

If you have general questions about this communication, please contact Cheryl Henning, CCO Contracts Administrator, at Cheryl.L.Henning@oha.oregon.gov.

Thank you for your continued support of the Oregon Health Plan and the services you provide to our members.